ANNUAL REPORT
2017-2018
REBUILDING LIVES

DISASTER RESPONSE

Hurricane Harvey disaster victims Dee and Donald Haywood never knew they could feel so much love and support in their lifetime. Quietly living in the town of La Grange, Texas, the family felt safe and secure in their home until August 26, 2017. The storm came bearing down in Central Texas, and shortly afterwards, the Haywoods had nothing left. The floodwaters ripped through their home of 18 years and left them homeless and discouraged. “It was so hard to see just the roof of our home as the floodwaters rose,” says Dee Haywood. The family, whose daughter, Destiny, lives at home, could see the destruction around them: boarded-up windows and broken pieces of homes where the neighborhood was.

Not sure where to turn, the Haywoods were referred to the Fayette County Disaster Recovery Team (FCDRT), an organization helping people after a disaster by providing shelter, cleaning up homes and meeting unmet needs. Through the FCDRT’s collaboration with Catholic Charities of Central Texas (CCCTX), the Haywood family would soon feel whole again.

Once the Haywoods were able to secure new property and a new mobile home using the financial support from their insurance, their first request was a wheelchair ramp.

Donald Haywood, a retired veteran and POW, needed the ramp to easily get into his home. CCCTX purchased the materials needed for a front porch for the new home, and this project is currently underway to help Donald.

After depleting their insurance funds buying the new property and home, the Haywoods were unable to purchase furniture and essentials such as dishes and appliances. CCCTX answered this urgent call for support. Using funds generously donated by Catholic Charities USA designated for the disaster, as well as individual and corporate donors, CCCTX provided a new dining table and chairs, a full living-room set and gift cards for large box stores such as Walmart. Not usually a person to ask for help, Dee often cries when asked about their needs being met by Catholic Charities. Dee and Donald have witnessed what they call a “miracle” in their lives. Fortunate to be in a position to help, CCCTX staff and volunteers feel sincere appreciation and thankfulness from the Haywood family. Says Dee: “We have never felt so loved and we now understand that God’s call is being answered by Catholic Charities.”
STRENGTHENING FAMILIES
COUNSELING SERVICES

A special gift for Diana and Chris is their newfound sense of trust and hope in their marriage. Not sure if they could regain stability with each other and their children, they turned to their priest who recommended that they contact Catholic Charities of Central Texas for help. Once committed to healing, the couple entered the counseling program, and today they are hopeful and confident in their marriage. What they have learned through regular sessions has put them back in a loving place with each other and with their children.

When Diana walked through the doors of the counseling office on Catholic Charities’ Austin campus, she felt guilty, embarrassed and unworthy. She had made a mistake and felt like she did not have the right to express her own needs. She had betrayed the vows of her marriage. Chris was disillusioned and frustrated. He wondered, “How will we ever be good parents if we are not solid in our marriage?” He had not been supported by a healthy role model growing up and has always worked to be emotionally open and giving in his marriage and as a father.

After faithfully working with a counselor at CCCTX for over six months, the couple learned how to balance their communication so that both could express their feelings and support one another. Diana has become more aware of her own feelings and is now able to communicate in a healthy way. They have bonded again, their children are calmer, and the family enjoys more activities together. The couple goes on regular dates and has weekly check-ins to talk through and problem-solve issues in the marriage or with their children.

Their counselor, Maya Caamano, LMSW, says, “I have worked with many couples and families here at Catholic Charities, but this couple defines the word ‘commitment.’” She adds, “They have been unbelievably supportive of the process of healing through mental health counseling.”

Diana and Chris set positive examples for their kids; they talk with them about their feelings, support their studies, and take them on family outings. These tools, learned through counseling, are used to keep families together, one of the main initiatives of CCCTX. Diana and Chris are thankful for the support of Catholic Charities’ and have faith in their union once again.
Dear CC Family,

I recently met with community leaders who asked me to describe, in one word, the work of Catholic Charities' mission over the past year. My mind raced for the “perfect” word. It needed to put our best foot forward and ensure future opportunities. I wanted to pique the audience’s interest in learning more about how we empower families out of poverty.

I wanted to shout “successful,” because our mission has had much success this year: launching St. Michael's Veteran Services program and opening our second satellite office at St. Joseph Catholic Church in Killeen to serve more families in our northern region.

But successful doesn’t capture all that we do. It glosses over the amount of work that it takes to help a family break the cycle of generational poverty.

Then, I wanted to call out “determined,” the best way to describe the heart and soul of the mission and our staff, volunteers and board directors. Every single day they walk through the doors of Catholic Charities to answer the question, “What am I doing today to end poverty and show respect for human dignity and life?” This was never more evident than our statewide response to help families impacted by Hurricane Harvey.

After a few moments, I felt confident in my chosen word. I patiently waited to share with the group, but when the time came, I remembered a conversation with a Charity of Choice volunteer who said, “God calls us to be faithful; not successful,” as we discussed service needs compared to our footprint in our 25-county service region.

When my time came to share, I blurted out “faithful!” And then, I sat back and smiled.

The mission of Catholic Charities is…. 

Faithful to our Catholic foundation.

Faithful in our compassionate service delivery.

Faithful in being good stewards of resources.

Thank you for being faithful with us so we can engage, educate and empower families out of poverty.

Sincerely,

Sara Ramirez
Executive Director

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Deacon Manuel Torres, Vice President
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Eric Boyce
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Rev. Mark Hamlet
Tom Howard
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Mary Beth Koenig
Terry McDaniel
Deacon Patrick O’Beirne
Dr. Ann Reed
Very Rev. Bud Roland
Joanne Sanders

**MISSION STATEMENT**

People of faith serving anyone in need by strengthening families and promoting respect for human dignity and life.

**VISION STATEMENT**

A Central Texas in which every person thrives in their God-given gifts and dignity.
WHO WE SERVE

Provided 13,823 individuals with education and support in our programs

71% of our client families had an annual income of less than $30,000 per year

Received an average of 124 calls a week from families seeking help and hope

EXCEPTIONAL PROGRAMS

Catholic Charities’ six innovative programs make an important impact in our clients’ lives. First we ENGAGE when they walk through our doors. They are welcomed with a smile or a nod and we meet them where they are. Next, our professionally trained staff EDUCATES our clients in their area of need. Our talented and compassionate counselors, attorneys and case managers teach them to be the catalyst for change in their lives. Finally, when each client walks out of our doors with the engaging lessons and education CCCTX has given them, they are now in power—EMPOWERED—to use their newly-learned skills every day. Their future is secure, and they feel it!

COUNSELING SERVICES
• Received 2018 Social Innovation Award from Catholic Charities USA for Virtual Therapy services, addressing client barriers of distance, time and stigma to improve access to Counseling Services
• Conducted over 3,500 mental health counseling sessions—an increase of 46% over FY 2017

DISASTER RECOVERY
• Took a leadership role in national effort to ease physical, financial and emotional strain on Hurricane Harvey victims
• Registered and engaged more than 250 volunteers after Hurricane Harvey
• Helped 3,809 individuals and distributed $289,436 to assist with food, clothing and shelter
• Currently rebuilding 193 homes

FINANCIAL STABILITY
• Served 2,509 clients with more than $517,865 in housing and utility assistance
• Formed partnerships with Texas Gas and Atmos Energy for utility assistance
• Achieved housing stability for 73% of clients

GABRIEL PROJECT LIFE CENTER
• Conducted 545 parenting classes to 3,163 participants in Austin and Bryan
• Provided healthy starts to 712 babies by educating parents during pregnancy
• Introduced fatherhood education initiative “Dad Talk”

IMMIGRATION LEGAL SERVICES
• Provided 45 outreach events to over 1,300 attendees including DACA workshops, Know Your Rights, and Immigration 101 presentations
• Filed 142 naturalization applications—a 16% increase over FY 2017

ST. MICHAEL’S VETERAN SERVICES
• Served 230 veterans and dependents in our first year, and 3 out of 4 report improved well-being and 4 out of 5 maintained their housing
• Distributed $131,250 in aid to military families

WE HAVE OVER 35 CHARITY OF CHOICE VOLUNTEERS; 27 NEW IN THIS FISCAL YEAR ALONE. OUR MISSION CONGRATULATES AND DEEPLY APPRECIATES THE GENEROUS INDIVIDUALS WHO REACH THIS REMARKABLE ACCOMPLISHMENT BY VOLUNTEERING 40 OR MORE HOURS IN ONE YEAR.

—CLAIRE BORDELON, VOLUNTEER SERVICES COORDINATOR

VOLUNTEER PROGRAM
• 576 total volunteers logged over 7,891 hours
• 89 recurring volunteers—a 19% increase over FY 2017

PARISH RELATIONS
• Supported 48 parishes where leadership, staff, and parishioners actively engage in our mission
• Partnered with eight Catholic schools for ongoing volunteer and education opportunities
OUR DONORS MAKE A DIFFERENCE

$1,464,975 raised
1,043 new donors
114 Friends Society Donors*

*Pledge at least $1,000 per year for 5 years

WHEN CALLED UPON TO HELP, THE NYLE MAXWELL FAMILY OF DEALERSHIPS WILLINGLY AND JOYFULLY MET THE NEEDS OF OUR CLIENTS AFFECTED BY HURRICANE HARVEY. WITH DONATIONS OF OVER $49,000 FROM THEIR EMPLOYEES, THE MAXWELL FAMILY MATCHED EMPLOYEE GIFTS DOLLAR FOR DOLLAR.

—KRISTEN ERDEM, MAJOR GIFTS OFFICER

FINANCIAL REPORT
FY 2017–2018

REVENUE
$5,451,279

EXPENDITURES
$5,451,279

TOTAL ADMINISTRATIVE PERCENTAGE
11%

21.7% BUDGET GROWTH (FROM PRIOR YEAR)

REVENUE
Government Grants
36%
Catholic Diocese of Austin
20%
Program Revenue
8%
Individual, Corporate, and Foundations
36%

EXPENDITURES
Disaster Response
26%
St. Michael Veteran Services
7%
Administration
11%
Parish Relations
2%
Counseling Services
15%
Gabriel Project
23%
Life Center
Financial Stability
THANK YOU FOR YOUR SUPPORT!* 

CORPORATIONS
America’s Best Charities
Amplify Austin
Atchley and Associates
Atmos Energy
Austin Ventures
Austin’s Pizza
Bank of America Matching Gifts Program
Bessemer National Gift Fund
Bryan Texas Utilities
Catholic Charities Community Services of Odessa
Catholic Charities USA
Catholic Diocese of Austin
Catholic Family Fraternal of Texas - KJZT
Catholic Union of Texas
Charity Mobile
CHI St. Joseph Health System
Consulate General of Mexico
Cook-Walden Funeral Homes and Cemeteries
Cornell, Smith, Mierl & Brutocao, LLP
Doody Calls
Estes Audiology Hearing Center
I Give Catholic
IBM Employee Services Center
IBM Retiree Charitable Campaign
Kellen Commercial Interiors Inc.
KJG Contractors
Kroger
Lewis Repair
Local Independent Charities of America
M.G. Cangeloso & Associates, LLP
Network for Good
Noble Energy
Padgett Machine Tools Co., Inc.
Philanthropic
Red-C Catholic Radio
Safeway Inc.
Seton Healthcare Family
Silicon Labs Matching Grant Program
St. John Paul II Life Center
Texas Alliance for Life
Texas Association Concerned with School Age Parenthood
Texas Gas Service
The Bank and Trust
The Benevity Community Impact Fund
The Bryan Viking Club
The Donald and Paul H. Tyree Memorial Fund
Trust
United Way for Greater Austin
Walmart #3569
Walmart #8259
YourCause Corporate Employee Giving program

FAITH COMMUNITIES
Blessed Virgin Mary Catholic Church, Washington
Catholic Daughters of America
Court Annunciation 1962
Catholic Family Fraternal Of Texas — KJZT No. 6, Bryan
Catholic Life Insurance
Brazos Valley Br. 7
Conventional Franciscan Friars of Austin
Dominic Savio Catholic High School, Austin
Emmaus Catholic Church, Lakeway
Franciscan Sisters Daughters of Mercy Texas, Mexico Delegation
Highland Park Baptist Church, Austin
Holy Rosary Altar Society, Frenstat
Holy Rosary Catholic Church, Frenstat
Holy Trinity Confraternity of Christian Mothers, Corn Hill
Knights of Columbus #12148
Knights of Columbus #4457
Knights of Columbus #6366
Knights of Columbus Assembly #2587
Ladies of Charity of Austin
Ladies of Charity, Lake Travis
Paulist Fathers
Sacred Heart Catholic Church, Austin
San Jose Catholic Church, Austin
Santa Teresa Catholic Church, Bryan
Society of St. Katharine Drexel
St. Anthony Catholic Church, Bryan
St. Austin Catholic Church, Austin
St. Catherine of Siena Catholic Church, Austin
St. Eugene Catholic Church, McGregor
St. Francis of Assisi Catholic Church, Franklin
St. John Neumann Catholic Church, Austin
St. John the Baptist Catholic Church, Fayetteville
St. John Vianney Catholic Church, Round Rock
St. Louis Catholic Church, Austin
St. Mary Cathedral Catholic Church, Austin
St. Mary, Church of the Assumption, West
St. Mary’s Catholic Center, College Station
St. Mary’s Catholic Church, Caldwell
St. Nicholas School, Los Altos Hills, CA
St. Paul the Apostle Catholic Church, Horseshoe Bay
St. Theresa’s Catholic School, Austin
St. Thomas Aquinas Catholic Church, College Station
Wildflower Church, Austin

FOUNDATIONS
AmazonSmile Foundation
Baylor Scott & White Health — Central Texas Division
Brian and Melissa Bivona Fund at the Waco Foundation
Bright Funds Foundation
Donald D. Hammill Foundation
Episcopal Health Foundation
Faithful Servant Ill Foundation
Fidelity Charitable Trust
Gerald and Carole Miller Family Foundation
Harry S. & Isabel C. Cameron Foundation
Higginbotham Community Fund of the North Texas Community Foundation
Joe B. Foster Family Foundation
Merced Foundation
ONE Gas Foundation
O’Shaughnessy-Rivers Family Fund at the Austin Community Foundation
OSIA NJ Foundation, Inc.
Raskob Foundation for Catholic Activities, Inc.
Ret-Kat Foundation
Sam and Carol DeStefano Charitable Foundation
Scanlan Foundation
Schwab Charitable Fund
Strake Foundation
Texas Bar Foundation
The Donald and Paul H. Tyre Memorial Fund
The Greater Round Rock Community Foundation
The John G. and Marie Stella Kenedy Memorial Foundation
The Junior League of Bryan-College Station
The Mevatec Foundation
The Mulva Family Foundation
The Rachael and Ben Vaughan Foundation
The Warburton Family Foundation
The Westerman Foundation
Tommy Ketterhagen Memorial Foundation
Travis County Medical Alliance Foundation
VMware Foundation
WellMed Charitable Foundation
Wells Fargo Foundation

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Karen and Mike May
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Marian and Mike Millard
Christine and Michael Moya
Stephen Musil
Carol and Patrick Nex

*List as of June 30, 2018. If you notice an error, please contact the Advancement office at 512-651-6100.
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LIVES
REBUILDING
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Using funds generously donated
CHARITY OF CHOICE

SUPPORTERS
OVER $1,000

The Law Office of
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Jackie and Eric Price
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Tatiane Silva
Mona Venegas
Barbara Wheat
Trivet Wingo
Jennifer Zamacoa

CATHOLIC CHARITIES
CENTRAL TEXAS

WWW.CCCTX.ORG

Austin Main Office
1625 Rutherford Ln.
Austin, Texas 78754
T: 512.651.6100 · F: 512.651.6101

Brazos Valley Office
1410 Cavitt Ave.
Bryan, Texas 77801
T: 979.822.9340 · F: 979.822.6754

Killeen Office
at St. Joseph Catholic Church
2903 E. Rancier Ave. · Killeen, TX 76543
T: 254.383.1452 · F: 254.634.1508